

CASE STUDY: RETAIL SECTOR

# TM1 Support & Planning Transformation

Stabilizing Legacy Systems. Engineering a Scalable Cloud Future.

**50%**

Manual Effort  
Reduction

**200%**

Forecasting Speed

**85%**

Data Accuracy Gain

**90%**

System Stability

## The Challenge

A leading national retailer was struggling with operational bottlenecks and an aging IBM Planning Analytics (TM1) environment.

- Fragmented models & inconsistent assumptions
- Performance degradation in legacy infrastructure
- Weak governance & data integrity controls
- Zero visibility into store-level productivity

## The Intervention

We executed a dual-phase strategy to stabilize the present while building for the future.

- Enhanced Workforce & CapEx Planning
- Standardized GL master data structures
- Optimized Store Ops (Traffic/Labor/KPIs)
- Redesigned ramp curves & calendars

## The Oracle Cloud Migration

A phased transition to ensure zero business disruption during the move to Enterprise Performance Management.

1

### Foundation

Establishing the modern planning core and centralized workforce governance.

2

### **Operational Integration**

Connecting capital investments with real-time store-level operational KPIs.

3

### **Enterprise Scale**

Deploying the cloud framework across all business units and global regions.

## **Turning Fragmentation into Insight**

By stabilizing the legacy ecosystem and engineering a structured transition, we transformed manual processes into a scalable, insight-driven engine.